



ALL SOUNDS HEARING SERVICE REPAIR FORM

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SECTION 1: TO BE COMPLETED BY CUSTOMER

REPAIR TYPE (CHECK ONE):	☐ NEW REPAIR ☐ REMAKE/CUSTOM (PLEASE FILL OUT REMAKE FORM) ☐ RE-REPAIR (IN WARRANTY) *ALL SOUNDS COVERS ONE-WAY SHIPPING BACK FOR RE-REPAIRS* ☐ 24 HR SERVICE RUSH - *IF RUSH IS NEEDED, PLEASE NOTE, CALL, OR EMAIL US*											
DATE:		☐ SALVAGE CREDIT (CHECK IF INCLUDED): *\$5.00 EACH BTE/CUSTOM* *LIMIT <u>1</u> SALVAGE CREDIT PER NEW REPAIR										
ACCOUNT#/COMPANY:												
EMAIL ADDRESS:		☐ *CHECK BOX IF SHIP TO PATIENT* SHIP TO NAME/ADDRESS (IF DIFFERENT)										
PHONE #:												
CONTACT NAME:												
ADDRESS:												
CITY, STATE, & ZIP:												
PATIENT NAME:												
MAKE/MODEL:												
SERIAL #:	LEFT:	RIGHT:										
CHECK ISSUES/COMPLAINTS WITH DEVICE(S)												
☐ DEAD ☐ WEAK ☐ FEEDBACK ☐ INTERMITTENT ☐ SWITCH ☐ VOL CTRL ☐ DISTORTED ☐ DAMAGED ☐ RECASE/REMAKE ☐ OTHER (SPECIFY IN SPECIAL INSTRUCTIONS)												
SPECIAL INSTRUCTIONS: ☐ SPOT REPAIR ONLY												
<table border="0"> <tr> <td rowspan="3"> SHIPPING COSTS: Please check shipping method & direction. (You may use your own shipping labels, & include a return label) </td> <td>☐ USPS FC</td> <td>☐ USPS PRIORITY</td> <td>☐ ONE-WAY</td> </tr> <tr> <td>☐ FEDEX 2-DAY</td> <td>☐ OVERNIGHT FED-EX</td> <td>☐ ROUND-TRIP</td> </tr> <tr> <td>☐ RET'N LABEL INCLOSED</td> <td></td> <td>☐ NEED EXTRA LABELS</td> </tr> </table>			SHIPPING COSTS: Please check shipping method & direction. (You may use your own shipping labels, & include a return label)	☐ USPS FC	☐ USPS PRIORITY	☐ ONE-WAY	☐ FEDEX 2-DAY	☐ OVERNIGHT FED-EX	☐ ROUND-TRIP	☐ RET'N LABEL INCLOSED		☐ NEED EXTRA LABELS
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WARRANTY INFO:	*STANDARD REPAIR – INCLUDES 6-MONTH WARRANTY (ANSI GRAPH, PROGRAM SHEET)											
	*NO WARRANTY - SPOT REPAIR (PULLSTRING, CANAL LOCK, LOOP, SOFTCOAT, WAXGUARD)											
	☐ *ADDITIONAL 6-MONTH WARRANTY											

SECTION 2: TO BE COMPLETED BY ASH (Attach another sheet if 2 HA's, check : ☐ LEFT ☐ RIGHT)

DATE REC'D: _____ RIC: ☐ YES ☐ NO ACC'S: _____ SALVAGE: ☐ YES ☐ NO

TECH (REPAIR/REPLACE) – CHECK ALL IF APPLICABLE.

- ☐ MIC ☐ HOOK ☐ REPLATE ☐ RECASE/HOUSING ☐ SWITCH/BUTTON ☐ VOL CTRL ☐ RIC ☐ REC
☐ WINDSCREEN/WINDWOOD ☐ T-COIL/WIRELESS COIL ☐ EARMOLD TUBING/SOUND STUD ☐ SUSP/RETUBE
☐ WAXGUARD ☐ BATT DOOR/HINGE PIN ☐ BONE CONDUCTOR CORD ☐ NEW R/C BATTERY ☐ RIC PURCHASE
☐ NEW CIRCUIT (NEW SN: _____) ☐ RIC REPLACEMENT ☐ SPOT REPAIR ONLY ☐ OTHER
 •SAVE USER SETTINGS? ☐ YES ☐ NO

NOTES: