



## **PAYMENT POLICY & WARRANTY INFORMATION**

### **Payment Policy**

All Sounds Hearing values our customers and would like to express our appreciation for giving us the opportunity to provide you our services

A full payment is due upon shipment of aid(s) after it has been repaired for accounts that keep a credit card on file & has signed an authorization for us to run payment

We offer a monthly payment option for customers who sends checks & have a credit card on file. Let us know which day of the month we can run your credit card if you would like monthly payments.

We ask that check payments are sent on the same date every month

Statement and Invoices are emailed on the 1<sup>st</sup> of every month for costumers that have open/unpaid invoices. If you would like a statement for your records, please contact us

### **Repair and Remake Warranty**

All Sounds Hearing will cover the entire instrument (excluding accessories) for 6-months. We cover shipping costs at your choice (FedEx 2-day, Priority Mail, or First-Class Mail). We will repair the instrument at no charge during this period. An additional 6-month warranty is \$20.00 & can be added to your repair at any time

Remakes done by All Sounds Hearing includes a 3-month warranty. This includes one remake (new shell) due to fit or feedback at no charge after the first initial remake

Our warranty does not cover damage due to abuse, misuse, lost/stolen, or improper handling